

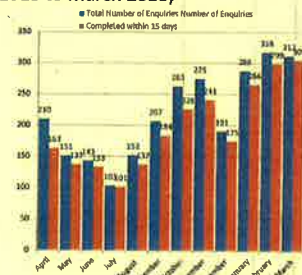
Member / MP Enquiries

Caroline Walshaw

**Member / MP Enquiries Completed within 15 days
(April 2015 to March 2016)**

% of Member Enquiries completed within 15 days

April	78%
May	91%
June	93%
July	98%
August	90%
September	89%
October	86%
November	88%
December	92%
January	92%
February	94%
March	98%



Member / MP Enquiries
Summary April 2015 - March 2016

Number of enquiries received	2613
Number of enquiries closed within 15 days	2367
% of enquiries closed within 15 days	91%

Member Enquiry Year End Report 2015/16

[illegible]

Total Number of Member/ MP Enquiries

Total Number of Member/MP Enquiries